

Abdullah Anaman

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🌐 [abdullah-anaman](#) 🔄 [aanaman](#)

Professional Experience

Systems Administrator, Buck Press Limited

06/2024 – present
Accra, Ghana

- Develop and maintain installation and configuration procedures for network infrastructure and hardware.
- Install and configure Central Operation and Passport Personalization Centre (COP) and Passport Application Centre (PAC) across various cities.
- Configure mobile PAC – Data Capture Centre facilities for remote operations.
- Support the maintenance and operation of Biometric Record Acquisition and Personalisation (BioRAP) software, COP, and all PACs.
- Provide ongoing support for BioRAP installations as assigned.
- Manage and administer databases to ensure data integrity and availability.
- Reduce the mean time between failures (MTBF) of IT systems and BioRAP software.
- Install, operate, and maintain all third-party components of BioRAP

IT Technician, Aqua Safari Resort

10/2021 – 05/2024
Big Ada, Ghana

- Increased the interactions on the resort's website using Google Business Manager.
- Installed and activated a live chat system on the resort's website to boost sales.
- Assist in the administration and maintenance of the resort's network infrastructure, including routers, switches, firewalls, and wireless access points.
- Provide technical assistance and support to staff and guests regarding computer systems, software, hardware, and network-related issues.
- Regularly maintain computer systems, including performing updates, patches, and upgrades to ensure optimal performance and security.
- Maintaining and updating the resort's website, ensuring that content is accurate and up-to-date.

Web Developer (Part-Time), SokoAerial Robotics

05/2019 – 07/2021
Accra, Ghana

- Assisted in designing and developing web applications under the guidance of senior developers.
- Contributed to front-end and back-end development tasks.
- Collaborated with other designers and developers to gather requirements and define project goals.
- Developed and deployed the company's website using HTML, CSS, WordPress, and JavaScript.

IT Assistant, Byll Wych Group

10/2019 – 03/2020
Accra, Ghana

- Assisted and provided support in the execution of all IT-related issues.
- Collaborated with three developers to develop an airline booking system for Byll Wych Travel & Tours.
- Collaborated with three developers to develop an insurance comparison system to enable users to choose the best-rated insurance company.
- Collaborated with three developers to develop a visitor tracking system to keep records of all visitors who visit the work's premises.

Education

BSc. Computer Engineering , <i>Ghana Communication Technology University</i>	09/2017 – 10/2021 Accra, Ghana
General Science with IT , <i>Adisadel College</i>	11/2010 – 05/2013 Cape Coast, Ghana

Technical Skills

HTML	WordPress
Git	Network Administration
Server Management	Endpoint Threat Analysis
Cybersecurity Incident Response	Threat Detection
SQL	Active Directory

Professional Skills

Effective communication	Team player
Strong problem solver	Good time management

Volunteering Experience

A Dose of Encouragement Incorporated , <i>Web Technology Associate</i>	03/2022 – Present Fayetteville, NC, US
<ul style="list-style-type: none">• Ensure the website is up-to-date and user-friendly.• Execute website improvements in SEO and visual appeal• Work collaboratively with internal teams to build and execute a digital marketing strategy.• Oversee e-communications deployment and data management using MailChimp.• Track, analyze, and report on the website and social media performance.• Interface with various departments in gathering communications materials.• Assist in the management of general communications and public relations as needed.• Successfully identified and mitigated malware on their website, preventing malicious redirects and enhancing overall cybersecurity posture.	

Certificates

Certificate in Cybersecurity Operations GI-KACE	Play It Safe: Manage Security Risks Google Cybersecurity Course	Connect and Protect: Networks and Network Security Google Cybersecurity Course
Network Defense Essentials EC Council	Foundations of Cybersecurity Google Cybersecurity Course	Introduction to Programming Nanodegree, Udacity
Tools of the Trade: Linux and SQL Google Cybersecurity Course	Certified in Cybersecurity ISC2	